



CA No. Appiled For
Complaint No. 52/2023

In the matter of:

Subhash Chand & Khempal SinghComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complianit
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER




Date of Hearing: 28th March, 2023
Date of Order: 03rd April, 2023

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. The complainant in his complaint submitted that he is user of electricity through CA No. 100040250 installed at 614, Mohalla Mantola, Shora Kothi, Pahar Ganj, New Delhi-110055 and his meter was changed on 23.08.2022 and upon lab testing the meter was found faulty, but respondent has not corrected the bill amount for the defective period. Therefore, complainant's application for bill revision for the period April 2022 to August 2022 may be granted.

Attested True Copy

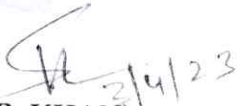
Secretary
CGRF (BYPL)


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2. OP in its reply briefly stated that the connection involved against CA No. 100040250 registered in the name of Subhash Chand is a commercial connection for 16 KW load. Regarding bill for the period of April 2022 to August 2022 the same has been done on the basis of actual downloaded reading. During this period high MDI was captured which further proves that the usage of electricity during this period was very high. On the complaint of complainant the meter was tested on 27.07.2022 and it was found that meter display was not working; the meter was replaced with new meter on 23.08.2022 and sent to lab. The lab test report concluded that the meter accuracy is within limits and final reading was also noted on the date of meter removal. Thus, the bill of the complainant was raised on the basis of actual downloaded reading, which is correct and payable by the complainant.
3. Case was put up for hearing on 28.02.2023, 16.03.2023 and 28.03.2023, when on all the three consecutive hearings none was present on behalf of the complainant. The complaint of the complainant was dismissed.
4. In the facts and circumstances it seems that complainant is no longer interested in pursuing his matter in the Forum. Accordingly, the present complaint is disposed off as dismissed in default.
5. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(P K SINGH)
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(NISHAT AHMAD ALVI)
MEMBER-CRM

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Secretary
CGRF (BYPL)


(P.K.AGRAWAL)
MEMBER-LEGAL


(H.S. SOHAL)
MEMBER